

# SSN STUDENTS SATISFACTION SURVEY QUESTIONNAIRE

Dear Students

The National Assessment and Accreditation Council (NAAC) is a self-governing body that involves evaluating and accrediting higher education institutions across the country. Students are the pillars of any education system. As per NAAC criteria, a Student Satisfaction Survey has to be conducted to know about the students' perception of Teaching–Learning and Evaluation process in the institution. This is an important step towards the NAAC accreditation that determines the institute's quality in terms of education, infrastructure, research, teaching and learning etc. This allows students to have their say in the assessment and quality improvement process and also helps in upgrading the quality of the Teaching–Learning and Evaluation process followed in the institution. The results of this survey will directly go into the accreditation process.

A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

\* Indicates required question

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1. Email \*

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2. Name of the student \*

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3. Year of admission \*

*Mark only one oval.*

2020

2021

2022

## 4. Course \*

*Mark only one oval.*

- B.A.(H) English
- B.A.(H) Geography
- B.A.(H) Hindi
- B.A.(H) History
- B.A. (Program)
- B.A. (Program) combination with Computer Application
- B.A. (Vocational) OMSP
- B.Com.(H)
- B.Com. (Prog)
- B.Sc.(H) Botany
- B.Sc.(H) Chemistry
- B.Sc.(H) Microbiology
- B.Sc.(H) Physics
- B.Sc.(H) Zoology
- B.Sc. Physical Science
- B.Sc. Life Science
- B.Sc. Applied Life Science

## 5. College Roll Number (Year/Number, e.g. 18/4038 or 20/3093) \*

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## 6. Gender \*

*Mark only one oval.*

- Female
- Male

**Instructions to fill out the questionnaire:**

Please put a tick to rate your level of satisfaction with the specific aspects listed below the key areas: (1=Extremely Dissatisfied, 2= Dissatisfied, 3= Neither Satisfied nor Dissatisfied, 4= Satisfied, 5= Extremely Satisfied)

**TEACHING-LEARNING AND EVALUATION PROCESS**

7. How do you rate your satisfaction level with reference to the curriculum design? \*

*Mark only one oval.*

1   2   3   4   5

Extr      Extremely Satisfied

8. How do you rate Content of Syllabi of the Courses. \*

*Mark only one oval.*

1   2   3   4   5

Extr      Extremely Satisfied

9. The teachers cover the entire syllabus within the time allotted. \*

*Mark only one oval.*

1   2   3   4   5

Extr      Extremely Satisfied

10. How do you rate the regularity and sincerity of teachers? \*

Mark only one oval.

1 2 3 4 5

Extr      Extremely Satisfied

11. How good is the study material provided in support of teaching-learning? \*

Mark only one oval.

1 2 3 4 5

Extr      Extremely Satisfied

12. Has the teacher given sufficient time with proper pace for the entire syllabus. \*

Mark only one oval.

1 2 3 4 5

Extr      Extremely Satisfied

13. Teachers inform you about your course outcomes and programme outcomes. \*

Mark only one oval.

- Every time
- Usually
- Occasionally/Sometimes
- Rarely

14. The teacher's approach to teaching can best be described as \*

*Mark only one oval.*

- Excellent
- Very Good
- Good
- Average
- Fair

15. How well did the teachers prepare for the classes? \*

*Mark only one oval.*

- Thoroughly
- Satisfactorily
- Poorly

16. The teachers illustrate the concepts through examples and applications. \*

*Mark only one oval.*

- Every time
- Usually
- Occasionally/Sometimes
- Rarely

17. The teachers are available and helpful to students outside of class. \*

*Mark only one oval.*

- Every time
- Usually
- Occasionally/Sometimes
- Rarely
- Never

18. The teachers motivate students to present their opinions. \*

*Mark only one oval.*

- Every time
- Usually
- Occasionally/Sometimes
- Rarely
- Never

19. The teachers identify your strengths and encourage you with providing the right level of challenges. \*

*Mark only one oval.*

- Reasonably
- Partially
- Slightly
- Unable to

20. The teachers use student-centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences. \*

*Mark only one oval.*

- To a great extent
- Moderate
- Somewhat
- Very little

21. Do you take part in any Extra Curricular Activities in College? \*

*Mark only one oval.*

- Yes
- No
- Maybe

22. Teachers encourage you to participate in Co-Curricular and Extra-Curricular Activities.

*Mark only one oval.*

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

23. The teaching and mentoring process in your institution facilitates your cognitive, social and emotional growth. \*

*Mark only one oval.*

1 2 3 4 5

Mark      Significantly

24. Your opinion about the fairness of the Internal Evaluation Process by the Teachers \*

*Mark only one oval.*

- Always fair  
 Usually fair  
 Usually unfair  
 Unfair

25. The evaluation process is carried out as per University norms

*Mark only one oval.*

- Strongly agree  
 Agree  
 Neutral  
 Disagree  
 Strongly disagree

26. Are you satisfied with the Special Lectures / Guest Lectures/ Seminars organised \*  
in the college

*Mark only one oval.*

1 2 3 4 5

Extr      Extremely Satisfied

27. Rate the activities/events organised by departments/societies \*

*Mark only one oval.*

1 2 3 4 5

Extr      Extremely Satisfied

28. Choose one activity in which you are registered \*

*Mark only one oval.*

- Sports
- NCC
- NSS
- AAINA The Dramatics Society
- Majestic Drovers-The Fashion Society
- Metanoia - Western Dance Society
- Pravaad - Debating society
- Renaissance-The Literary and Fine Arts Society
- Rivaayat - Folk dance society
- Swaraansh -Music society
- Lensation - Photography and Videography society
- Commania
- Nil
- Other: \_\_\_\_\_

29. The overall quality of the teaching-learning process in your institution \*

*Mark only one oval.*

1   2   3   4   5

Extr.      Extremely Satisfied

30. Any suggestions for improving the curriculum and teaching-learning process in the institution

\_\_\_\_\_

## INFRASTRUCTURE OF THE COLLEGE

31. Rate the following on a five-points scale: \*

Mark only one oval per row.

	Extremely Satisfied	Satisfied	Neutral	Dissatisfied	Extremely Dissatisfied
<b>infrastructure of the college Library</b>	<input type="radio"/>				
<b>availability of reading materials, books and references regarding curriculum</b>	<input type="radio"/>				
<b>availability of other reading material available in the College library</b>	<input type="radio"/>				
<b>infrastructure of the class rooms</b>	<input type="radio"/>				
<b>seating arrangements in the class rooms</b>	<input type="radio"/>				
<b>multimedia facilities in the classrooms</b>	<input type="radio"/>				
<b>condition of Lab Equipment</b>	<input type="radio"/>				

drinking  
water

drinking water facilities (RO and water coolers) facility

availability of dustbins in college premises for differently-abled people; like ramps, lifts, etc

website of college

photocopying facility in the College

greener Campus

**CLEANLINEES AND HYGIENE IN COLLEGE PREMISES**

32. **Rate the hygiene and cleanliness of***Mark only one oval per row.*

	Excellent	Very good	Good	Fair	Poor
<b>the open spaces in the college</b>	<input type="radio"/>				
<b>cleanliness and maintenance of College premises</b>	<input type="radio"/>				
<b>classrooms</b>	<input type="radio"/>				
<b>seminar hall</b>	<input type="radio"/>				
<b>laboratories</b>	<input type="radio"/>				
<b>library</b>	<input type="radio"/>				
<b>canteen</b>	<input type="radio"/>				
<b>washrooms</b>	<input type="radio"/>				
<b>girls common room</b>	<input type="radio"/>				

**ADMINISTRATION AND WORKING OF COMMITTEES**33. **Rate the redressal system of student's grievances***Mark only one oval.*

	1	2	3	4	5	
Extr	<input type="radio"/>	Extremely Satisfied				

34. Rate the working of Anti-Ragging Committee.

*Mark only one oval.*

1 2 3 4 5

Extr      Extremely Satisfied

35. Rate the functioning of cell against sexual harassment.

*Mark only one oval.*

1 2 3 4 5

Extr      Extremely Satisfied

36. Head of the institution and faculty members are approachable.

*Mark only one oval.*

Poor

Good

Very Good

Excellent

37. Administrative staff is polite, helpful and efficient in its functioning. \*

*Mark only one oval.*

Poor

Good

Very Good

Excellent

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